

## Payment Policy and Refund Policy

The terms “We” / “Us” / “Our” / “Company” / “Institution” individually and collectively refer to “AGASTHYA EDTECH PRIVATE. LIMITED.” and the terms “Visitor”, “Student”, “You” and “Your” shall herein be referred to as the “User(s)”.

### 1. Payment Policy

- a. **Pricing:** At AGASTHYA EDTECH PRIVATE LIMITED, our pricing is tailored to match the specific services we provide. All details are shared with you upfront, ensuring clarity based on the scope, quality, and results of the service. Generally, the pricing for transactions on our platform ranges from INR 666/- to 1,00,000/-.
- b. For any payment related to tuition fees, subscription fees, or access to materials available on the Website, the User shall contact the Institution's customer service for further assistance with the Payment process.

Users shall reach out to customer service via email at: [queries@abc.courses](mailto:queries@abc.courses)

- c. The Users that opt for offline mode of education shall also have access to the online services that is availed for Users who only opt for online classes/services.
- d. The User agrees to pay the fees associated with any Services they purchase. To facilitate this, the User consents to share necessary personal and financial information with the Institution or its authorized payment partners and authorizes the Institution to charge their debit or credit card or process other payment methods (such as direct debit or mobile wallet) for these fees.
- e. The User confirms that they are authorized to use the selected payment instrument or method for any payments made to the Institution and that such payment method is duly and validly issued.
- f. **Automatic Subscription Payments:** By opting for an automatic subscription, you agree to allow AGASTHYA EDTECH PRIVATE LIMITED to charge your designated payment method the applicable recurring monthly fee, along with any associated taxes, until you either cancel the subscription or the subscription is terminated by the Institution.
- g. For any services or products offered on a subscription basis, unless specified otherwise at the time of enrolment, your first monthly payment will be processed on the date of purchase. Once your payment is confirmed, you will gain access to the ATOMS portal.
- h. For certain online courses, you may be offered a limited-time course preview period (Free Trial). In such cases, the first payment will be scheduled for the end of the Free Trial period.

- i. When the initial payment is processed, your subscription will begin, as will the two (2) day refund window. Please note, you may not receive a notification from us indicating the conclusion of the refund period or the start of recurring payments. Your subscription will automatically renew on a monthly basis, and payments will continue unless cancelled or terminated. You agree to pay the applicable monthly fee at the prevailing rate.
- j. **Bundled Subscription Payments:** If you choose to buy access to an online course as part of a bundled package, you'll pay a one-time fee upfront for a fixed multi-month subscription at a discounted rate. Once this fixed term ends, your subscription will automatically switch to a monthly payment plan. After the fixed term is over, you will be charged a monthly fee at the regular (non-discounted) rate, as shown on the checkout page during your initial purchase. The monthly payments will continue automatically unless you cancel the subscription.
- k. **Taxes:** When you purchase any online course, service, or product from the Institution, you agree to pay both the listed price and any applicable taxes, including sales, GST, VAT, or other government-required fees. These taxes are calculated based on the billing details you provide during checkout.

## 2. **Refund Policy:**

- a. We provide a 100% refund for our courses/offerings if the request is raised within
- b. **7 days** of the purchase date/subscription date. Post **7 Days** of the purchase date/subscription date, the fee paid is not refundable under any circumstances.
- c. For any refund-related queries, the User shall contact the Institution's customer service for further guidance on the refund process.  
Users shall reach out to customer service via email at: [refund@abc.courses](mailto:refund@abc.courses)

Your refund will be processed within **30 working days** after the institution receives your refund request email.

## **Updates to This Payment and Refund Policy**

We may update this Policy from time to time to reflect changes in legal or operational requirements. Any updates will be posted on this page, and your continued use of our website after such updates will constitute your acknowledgment and acceptance of the changes.